ViewSonic®

VE510+ *LCD Display*

User Guide

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Full 15.0" Diagonal Viewable Screen

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Product Registration

To meet your future needs, and to receive any additional product information as it becomes available, please register your product on the Internet at: **www.viewsonic.com**. The ViewSonic Wizard CD-ROM also provides an opportunity for you to print the registration form, which you may mail or fax to ViewSonic.

For Your Records

Product Name:	**ViewSonic VE510+**
Model Number:	**VLCDS23587-2W**
Document Number:	**A-CD-VE510+-1**
Serial Number:	_____
Purchase Date:	_____

Product disposal at end of product life

ViewSonic is concerned about the preservation of our environment. Please dispose of this product properly at the end of its useful life. Your local waste disposal company may provide information about proper disposal.

Getting Started

Congratulations on your purchase of a ViewSonic® ViewPanel®.
Important! Save the original box and all packing material for future shipping needs.

NOTE: The word "Windows" refers to Microsoft Windows 95, 98, NT, XP, 2000 and Me (Millennium).

Package Contents

IMPORTANT: Save all packing material.

Your ViewPanel package includes:
• ViewPanel
• Power cords
• Audio cable
• Video cable
• AC/DC Adapter
• ViewSonic Wizard CD-ROM

NOTE: The CD jacket contains the Quick Start Guide, and the CD includes User Guide PDF files and INF/ICM display optimization files. The INF files ensures compatibility with Windows operating systems, and the ICM file (Image Color Matching) ensures accurate on-screen colors. ViewSonic recommends that you install both files.

Precautions

• Sit at least 18" from your ViewPanel.
• **Avoid touching the screen.** Skin oils are difficult to remove.
• **Never remove the rear cover.** Your ViewPanel contains high-voltage parts. You may be seriously injured if you touch them.
• Avoid exposing your ViewPanel to direct sunlight or another heat source. Orient your ViewPanel away from direct sunlight to reduce glare.
• Always handle your ViewPanel with care when moving it.

• Place your ViewPanel in a well-ventilated area. Do not place anything on your ViewPanel that prevents heat dissipation.
• Ensure the area around the ViewPanel is clean and free of moisture.
• Do not place heavy objects on the ViewPanel, video cable, or power cord.
• If smoke, abnormal noise, or strange odor is present, immediately switch the ViewPanel off and call your dealer or ViewSonic. It is dangerous to continue using the ViewPanel.

Quick Installation

Optional: For instructions on wall mounting, see page 5 of this user guide.

1 Connect power cord and AC/DC adapter

2 Connect video cable

- Make sure both the ViewPanel® and computer are turned OFF
- Connect the video cable from the View-Panel to the computer

Macintosh users: Models older than G3 require a Macintosh adapter. Attach the adapter to the computer and plug the video cable into the adapter.

To order a ViewSonic® Macintosh adapter, contact ViewSonic *Customer Support.*

3 Turn ON ViewPanel and computer

- Turn ON the ViewPanel, then turn ON the computer. This sequence (ViewPanel before computer) is important.

NOTE: Windows 95, 98 or 2000 users may receive a message asking them to install the INF file. This is on the CD.

4 Insert the ViewSonic Wizard CD into the computer's CD drive.

- Follow the on-screen instructions

If your computer does not have a CD-ROM drive, see "Customer Support."

(1) Wait for the CD-ROM to auto-start.

NOTE: If the CD-ROM does not auto-start: double-click on the CD-ROM icon in the Windows Explorer, then double-click on **viewsonic.exe.**

(2) Follow the on-screen instructions.

5 Windows users: Set the timing mode (resolution and refresh rate)

Example: 1024 X 768 @ 60 Hz.

For instructions on changing the resolution and refresh rate, see the graphic card's user guide.

Installation is complete. Enjoy your new ViewSonic ViewPanel.

To be best prepared for any future customer service needs: print this user guide and write the serial number in *"For Your Records"* on page 2. (See back of ViewPanel.)

You can register your product online at the website for your region. See the Customer Support table in this guide.

The ViewSonic Wizard CD-ROM also provides an opportunity for you to print the registration form which you may mail or fax to ViewSonic.

Audio IN
Analog IN Port
AC IN
AC/DC Adapter with power cord
AC outlet (wall socket)
Audio Cable
Video Cable
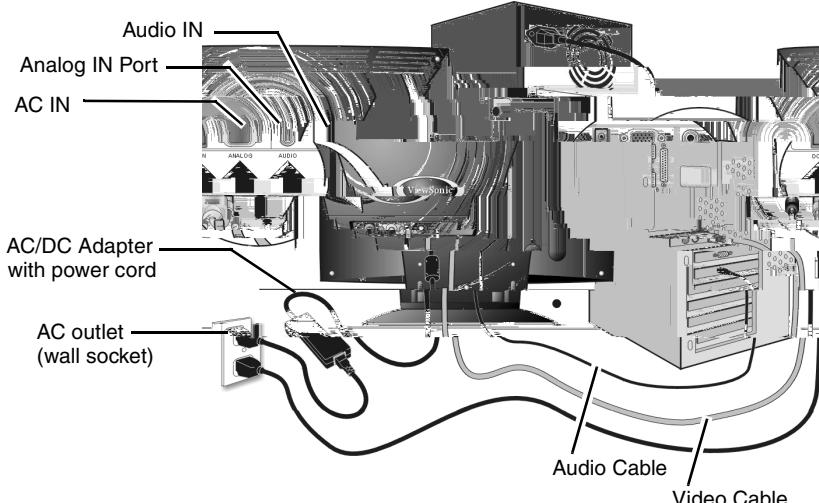
Installation of Wall Mount (Optional)

To obtain a wall-mounting kit, contact ViewSonic or your local dealer. Refer to the instructions that come with the base mounting kit. To convert your ViewPanel from a desk-mounted to a wall-mounted display, do the following:
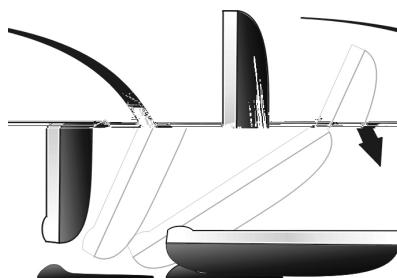
1 Disconnect Power.

2 Push the ViewPanel back and down flat against the base as shown.
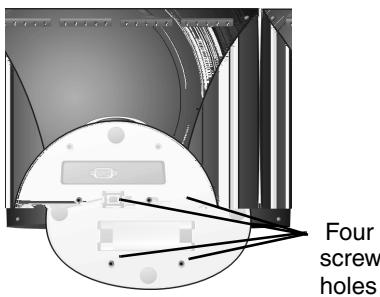
3 Lay the ViewPanel face down on a towel or blanket. Notice the four screw holes on the bottom of the base.

Four screw holes

4 Attach the mounting bracket from the VESA compatible wall-mounting kit (75 mm x 75 mm distance).

5 Attach the ViewPanel to the wall, following the instructions in the wall-mounting kit.

Mounted on the wall

Using the ViewPanel

Setting the Timing Mode

Setting the timing mode is important for maximizing the quality of the screen image and minimizing eye strain. The **timing mode** consists of the **resolution** (example 1024 x 768) and **refresh rate** (or vertical frequency; example 60 Hz). After setting the timing mode, use the OnView® controls to adjust the screen image.

For the best picture quality set your ViewPanel® timing mode to:
VESA 1024 x 768 @ 60 Hz.

To set the Timing Mode:
1   Set the resolution: Right-click on the Windows desktop > **Properties** > **Settings** > set the resolution.
2   Set the refresh rate: See your graphic card's user guide for instructions.

WARNING: Do not set the graphics card in your computer to exceed the maximum refresh rate of 75Hz; doing so may result in permanent damage to your ViewPanel.

OSD and Power Button Lock Modes

OSD Lock This mode locks all current control settings and prevents access to the control menus until this mode is unlocked.

- **OSD Lock:** Press and hold [1] and the up arrow ▲ for 10 seconds. If any buttons are pressed the message *OSD Locked* will display for 5 seconds.

- **OSD Unlock:** Press and hold [1] and the up arrow ▲ again for 10 seconds.

Power Button Lock This mode locks the power of the ViewPanel in the ON position.

- **Power Button Lock:** Press and hold [1] and the down arrow ▼ for 10 seconds. If the power button is pressed the message *Power Button Locked* will display for 5 seconds. With or without this setting, after a power failure, your ViewPanel's power will automatically turn ON when power is restored.

- **Power Button Unlock:** Press and hold [1] and the down arrow ▼ again for 10 seconds.

Adjusting the Screen Image

Use the buttons on the front control panel to display and adjust the OnView®
controls which display on the screen. The OnView controls are explained at the
top of the next page and are defined in "Main Menu Controls" on page 9.

MAIN MENU
- AUTO IMAGE ADJUST
- CONTRAST / BRIGHTNESS
- COLOR ADJUST
- INFORMATION
- LANGUAGE
- MANUAL IMAGE ADJUST
- SETUP MENU
- MEMORY RECALL

EXIT:1   SELECT:2

**Main Menu
with OnView controls**

**Front Control Panel
show below in detail**

Speaker

Speaker

Scrolls through menu options and
adjusts the displayed control.

Also a shortcut to display the
Contrast adjustment control screen.

Displays the Main Menu
or exits the control screen
and saves adjustments.

Power light
Green = ON
Orange = Power Saving

Decreases or
increase volume.

Temporarily silences
audio output.

Power On/Off

Displays the control screen
for the highlighted control.

Also toggles between two
controls on some screens.

Also a shortcut to Auto
Image Adjust.

Do the following to adjust the screen image:

1   To display the Main Menu, press button [1].

MAIN MENU
AUTO IMAGE ADJUST
CONTRAST / BRIGHTNESS
COLOR ADJUST
INFORMATION
LANGUAGE
MANUAL IMAGE ADJUST
SETUP MENU
MEMORY RECALL

EXIT:1   SELECT:2

The line at the bottom of the screen tells you what you can do next: Exit this menu or Select the control that is highlighted.

NOTE: All OnView menus and adjustment screens disappear automatically after about 30 seconds. This time period is adjustable through the Setup menu and the OSD timeout control described on page 11.

2   To highlight a control you want to adjust, press ▲ or ▼ to scroll up or down the Main Menu.

3   To select the highlighted control, press button [2]. A control screen appears like the example shown below.

CONTRAST
−   ▼   +   ▲
EXIT : 1   BRIGHTNESS: 2

The ▼ down arrow decreases, ▲ up arrow increases
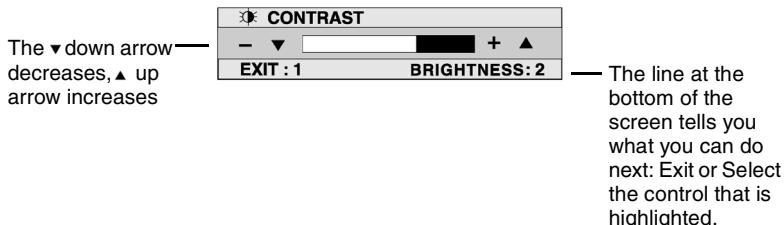
The line at the bottom of the screen tells you what you can do next: Exit or Select the control that is highlighted.
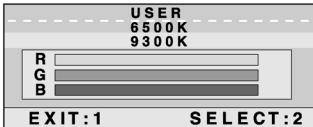
4   To adjust the control, press the up ▲ or down ▼ buttons.

5   To save the adjustments and exit the menu, press button [1] *twice*.

The following tips may help you optimize your display:

•   Adjust your computer's graphic card so that it outputs a video signal 1024 x 768 @ 60 Hz to the ViewPanel. (Look for instructions on "changing the refresh rate" in your graphic card's user guide.)

•   If necessary, make small adjustments using H POSITION and V POSITION until the screen image is completely visible. (The black border around the edge of the screen should barely touch the illuminated "active area" of the ViewPanel®.)

Main Menu Controls

Adjust the menu items shown below by using the up ▲ and down ▼ buttons.

| Control	Explanation
	Auto Image Adjust automatically sizes, centers, and fine tunes the video signal to eliminate waviness and distortion. Press the [2] button to obtain a sharper image.
	NOTE: Auto Image Adjust works with most common video cards. If this function does not work on your ViewPanel®, then lower the video refresh rate to 60 Hz and set the resolution to its pre-set value.
	Contrast adjusts the difference between the image background (black level) and the foreground (white level).
	Brightness adjusts background black level of the screen image.
	Color Adjust provides several color options: preset color temperatures and User which allows you to adjust red (R), green (G), and blue (B). The factory setting for this product is 6500K (6500 Kelvin).

```
              U S E R
              6 5 0 0 K
              9 3 0 0 K
     R  [                          ]
     G  [                          ]
     B  [                          ]
   E X I T : 1        S E L E C T : 2
```

User — Individual adjustments for red, green, and blue.

6500K — Adds red to the screen image for warmer white and richer red. Default setting.

**9300K —** Adds blue to the screen image for cooler white (used in most office settings with fluorescent lighting).

1 To select color (R, G or B) press button [2].

2 To adjust selected color, press ▲ or ▼.

3 When you are finished making all color adjustments, press button [1] *twice*.

Control   Explanation

Information displays the timing mode (video signal input) coming from the graphics card in your computer. See your graphic card's user guide for instructions on changing the resolution and refresh rate (vertical frequency).

VESA 1024 x 768 @ 60 Hz (recommended) means that the resolution is 1024 x 768 and the refresh rate is 60 Hertz.]

```
        P R E S E T  M O D E
            VESA 1024 X 768
MODE  :     12
H     :  —  48 . 6 KHZ
V     :  —  60  HZ
MODEL       NO :
SERIAL      NO :
WEB   :     WWW . VIEWSONIC . COM
  E X I T : 1
```
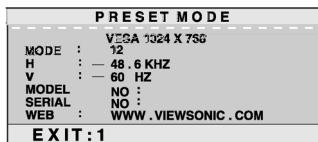
Language allows you to choose the language used in the menus and control screens.

Manual Image Adjust

```
  M A N U A L  I M A G E  A D J U S T
      PC / MAC            PC
      H SIZE
      H/V POSITION
      FINE TUNE
      SHARPNESS
  E X I T : 1        S E L E C T : 2
```
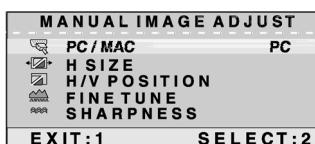
The Manual Image Adjust controls are explained below:

PC/MAC allows you to toggle between a PC and a Macintosh.

Shortcut: From the Windows desktop, press button [2] to bypass the Main Menu and switch ports.

H. Size (Horizontal Size) adjusts the width of the screen image.

NOTE: Vertical size is automatic with your ViewPanel®.

H./V. Position adjusts horizontal and vertical position of the screen image. You can toggle between Horizontal and Vertical by pressing button [2]. Horizontal moves the screen image to the left or to the right. Vertical moves the screen image up and down.

Control	**Explanation**

Fine Tune sharpens focus by aligning the illuminated text and/or graphic characters.

NOTE: Try the **Auto Image Adjust** (see page 9) before using the **Fine Tune** control.

**Sharpness** adjusts the clarity and focus of the screen image.

Setup Menu displays the menu shown below.

```
        SETUP   MENU
    RESOLUTION NOTICE
    OSD POSITION
    OSD TIME OUT      60S
    OSD BACKGROUND   ON

    EXIT:1        SELECT:2
```
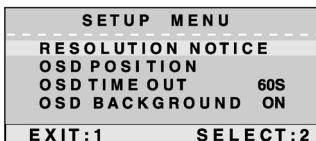
The Setup Menu controls are explained below.

Resolution Notice advises the optimal resolution to use.

```
    Resolution Notice
    For best picture quality
    change the resolution to
        1024 x 768
    1 : Clear Message
    2 : Disable Message
```
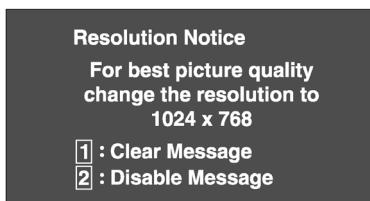
OSD Position allows you to move the on-screen display menus and control screens.

OSD Timeout sets the length of time an on-screen display screen is displayed. For example, with a "15 second" setting, if a control is not pushed within 15 seconds, the display screen disappears.

OSD Background allows you to turn the On-Screen display background on or off. This means that while making adjustments from the OSD control screens you can also view open software applications, or the Windows desktop.

Memory Recall returns adjustments to the original factory settings if the display is operating in a factory Preset Timing Mode listed in this user guide.

Exception: This control does not effect changes made with the User Color control.

Other Information

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Troubleshooting

No power

- Make sure power button (or switch) is ON.
- Make sure A/C power cord is securely connected to the DC power supply and the power supply is firmly connected to the ViewPanel®.
- c

Customer Support

For technical support or product service, see the table below or contact your reseller.

NOTE: You will need the product serial number.

Country/ Region	Web site	T = Telephone F = FAX	Email
United States	viewsonic.com/ support	**T:** (800) 688-6688 **F:** (909) 468-1202	service.us@ viewsonic.com
Canada	viewsonic.com/ support	**T:** (800) 688-6688 **F:** (909) 468-1202	service.ca@ viewsonic.com
United Kingdom	viewsoniceurope.com	**T:** 0800 833 648 **F:** (01293) 643910	service.eu@ viewsoniceurope.com
Europe, Middle East, Baltic countries, and North Africa	viewsoniceurope.com	Contact your reseller	service.eu@ viewsoniceurope.com
Australia and New Zealand	viewsonic.com.au	**T:** +61 2 9929 3955 **F:** +61 2 9929 8393	service.au@ viewsonic.com
Singapore/India and Southeast Asia	viewsonic.com.sg	**T:** 65 273 4018 **F:** 65 273 1566	service.sg@ viewsonic.com
Other Asia/Pacific countries	viewsonic.com.tw	**T:** 886 2 2246 3456 **F:** 886 2 8242 3668	service.ap@ viewsonic.com
South Africa	viewsonic.com/asia	**T:** 886 2 2246 3456 **F:** 886 2 8242 3668	service.ap@ viewsonic.com

Cleaning the ViewPanel

- MAKE SURE THE VIEWPANEL® IS TURNED OFF.

- NEVER SPRAY OR POUR ANY LIQUID DIRECTLY ONTO THE SCREEN OR CASE.

To clean the screen:

1 Wipe the screen with a clean, soft, lint-free cloth. This removes dust and other particles.
2 If still not clean, apply a small amount of <u>non-ammonia</u>, <u>non-alcohol</u> based glass cleaner onto a clean, soft, lint-free cloth, and wipe the screen.

To clean the case:

1 Use a soft, dry cloth.
2 If still not clean, apply a small amount of a non-ammonia, non-alcohol based, mild non-abrasive detergent onto a clean, soft, lint-free cloth, then wipe the surface.

Disclaimer

ViewSonic® does not recommend the use of any ammonia or alcohol-based cleaners on the ViewPanel screen or case. Some chemical cleaners have been reported to damage the screen and/or case of the ViewPanel. ViewSonic will not be liable for damage resulting from use of any ammonia or alcohol-based cleaners.

Limited Warranty
VIEWSONIC LCD VIEWPANEL®

What the warranty covers:

ViewSonic® warrants its products to be free from defects in material and workmanship during the warranty period. If a product proves to be defective in material or workmanship during the warranty period, **ViewSonic** will, at its sole option, repair or replace the product with a like product. Replacement product or parts may include remanufactured or refurbished parts or components.

How long the warranty is effective:

ViewSonic LCD ViewPanels are warranted for three (3) year for all parts including the light source and one (1) year for all labor from the date of the first consumer purchase.

Who the warranty protects:

This warranty is valid only for the first consumer purchaser.

What the warranty does not cover:

1. Any product on which the serial number has been defaced, modified or removed.
2. Damage, deterioration or malfunction resulting from:
    a. Accident, misuse, neglect, fire, water, lightning, or other acts of nature, unauthorized product modification, or failure to follow instructions supplied with the product.
    b. Repair or attempted repair by anyone not authorized by **ViewSonic.**
    c. Any damage of the product due to shipment.
    d. Removal or installation of the product.
    e. Causes external to the product, such as electrical power fluctuations or failure.
    f. Use of supplies or parts not meeting **ViewSonic**'s specifications.
    g. Normal wear and tear.
    h. Any other cause which does not relate to a product defect.
3. Removal, installation, and set-up service charges.

How to get service:

1. For information about receiving service under warranty, contact **ViewSonic Customer Support.** You will need to provide your product's serial number.
2. To obtain service under warranty, you will be required to provide (a) the original dated sales slip, (b) your name, (c) your address, (d) a description of the problem, and (e) the serial number of the product.
3. Take or ship the product freight prepaid in the original container to an authorized **ViewSonic** service center or **ViewSonic.**
4. For additional information or the name of the nearest **ViewSonic** service center, contact **ViewSonic**.

Limitation of implied warranties:

THERE ARE NO WARRANTIES, EXPRESS OR IMPLIED, WHICH EXTEND BEYOND THE DESCRIPTION CONTAINED HEREIN INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

Exclusion of damages:

VIEWSONIC'S LIABILITY IS LIMITED TO THE COST OF REPAIR OR REPLACEMENT OF THE PRODUCT. VIEWSONIC SHALL NOT BE LIABLE FOR:

1. DAMAGE TO OTHER PROPERTY CAUSED BY ANY DEFECTS IN THE PRODUCT, DAMAGES BASED UPON INCONVENIENCE, LOSS OF USE OF THE PRODUCT, LOSS OF TIME, LOSS OF PROFITS, LOSS OF BUSINESS OPPORTUNITY, LOSS OF GOODWILL, INTERFERENCE WITH BUSINESS RELATIONSHIPS, OR OTHER COMMERCIAL LOSS, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.
2. ANY OTHER DAMAGES, WHETHER INCIDENTAL, CONSEQUENTIAL OR OTHERWISE.
3. ANY CLAIM AGAINST THE CUSTOMER BY ANY OTHER PARTY.

Effect of state law:

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Some states do not allow limitations on implied warranties and/or do not allow the exclusion of incidental or consequential damages, so the above limitations and exclusions may not apply to you.

Sales outside the U.S.A. and Canada:

For warranty information and service on **ViewSonic** products sold outside of the U.S.A. and Canada, contact **ViewSonic** or your local **ViewSonic** dealer.

ViewSonic LCD Warranty (V2.0)   Release Date: 10-15-1999

Appendix
Safety Guidelines

Warning: This device must be operated with the original power supply, part number:

12VDC LSE9901B1250, 12VDC UP06031120.

CAUTION: The socket-outlet should be installed near the equipment and should be easily accessible.

CAUTION: Use a power cable that is properly grounded. Always use the appropriate AC cord that is certi-fied for the individual country. Some examples are listed below:

USA................ UL	Switzerland ..... SEV
Canada............. CSA	Britain .... BASE/BS
Germany.......... VDE	Japan .... Electric Appliance Control Act

IMPORTANT NOTICE CONCERNING POWER CORD SELECTION

The power cord set for this unit has been enclosed and has been selected according to the country of des-tination and must be used to prevent electric shock. Use the following guidelines if it is necessary to replace the original cord set, or if the cord set is not enclosed.

The female receptacle of the cord set must meet IEC-60320 requirements and may look like (Figure A1 below):

Figure A1   Figure A2

For the United States and Canada

In the United States and Canada the male plug is a NEMA5-15 style (Figure A2), UL Listed, and CSA Labeled. For units which are mounted on a desk or table, type SVT or SJT cord sets may be used. For units which sit on the floor, only SJT type cord sets may be used. The cord set must be selected according to the current rating for your unit. Please consult the table below for the selection criteria for power cords used in the United States and Canada.

Cord Type	Size of Conductors in Cord	Maximum Current Rating of Unit
SJT	18 AWG 16 AWG 14 AWG	10 Amps 12 Amps 12 Amps
SVT	18 AWG 17 AWG	10 Amps 12 Amps

For European Countries

In Europe you must use a cord set which is appropriate for the receptacles in your country. The cord set is HAR-Certified, and a special mark that will appear on the outer sheath, or on the insulation of one of the inner conductors.

AC PLUG CORD PRECAUTIONS FOR THE UNITED KINGDOM

FOR YOUR SAFETY PLEASE READ THE FOLLOWING TEXT CAREFULLY.

IF THE FITTED MOULDED PLUG IS UNSUITABLE FOR THE SOCKET OUTLET THEN THE PLUG SHOULD BE CUT OFF AND DISPOSED OF SAFELY.

THERE IS A DANGER OF SEVERE ELECTRICAL SHOCK IF THE CUT OFF PLUG IS INSERTED INTO AN APPROPRIATE SOCKET.

If a new plug is to be fitted, please observe the wiring code as shown below.

If in any doubt, please consult a qualified electrician.

WARNING: THIS APPLIANCE MUST BE EARTHED.

IMPORTANT: The wires in this mains lead are coloured in accordance with the following code:

Green-and-Yellow: Earth
Blue: Neutral
Brown: Live

If the coloured wires of the mains lead of this appliance do not correspond with the coloured markings identifying the terminals in your plug, proceed as follows:

The wire which is coloured GREEN-AND-YELLOW must be connected to the terminal in the plug which is marked by the letter E or by the Earth symbol or coloured GREEN or GREEN-AND-YELLOW.

The wire which is coloured BLUE must be connected to the terminal in the plug which is marked with the letter N or coloured BLACK. The wire which is coloured BROWN must be connected to the terminal in the plug which is marked with the letter L or coloured RED.

If you have any questions concerning which proper power cord to use, please consult with the dealer from whom you have purchased the product.

Compliance Information for U.S.A.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Warning
To assure continued FCC compliance, the user must use grounded power supply cord and the provided shielded video interface cable with bonded ferrite cores. If a BNC cable is going to be used, use only a shielded BNC(5) cable. Also, any unauthorized changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this device.

Notice for Japan
This is a Class B product based on the standard of the Voluntary Control Council for Interference from Information Technology Equipment (VCCI). If this is used near a radio or television receiver in a domestic environment, it may cause radio interference. Install and use the equipment according to the instruction manual.

CE Conformity for Europe

CE   The device complies with the requirements of the EEC directive 89/336/EEC as amended by 92/31/EEC and 93/68/EEC Art.5 with regard to "Electromagnetic compatibility, and 73/23/EEC as amended by 93/68/EEC Art.13 with regard to "Safety."

NOTES

ViewSonic Corporation